

HEMS MCA
Obstetrics & Pediatrics Protocol
Handtevy

Date: August 25, 2025

Revised Date:

Section: 4.1 (S1)

☒ Agencies that use Handtevy have to adopt this protocol.

The Handtevy Application may be used in place of MI MEDIC cards for treatment of patients. An agency designee will verify that the application is up to date with all current HEMS protocols and all medication dosages are correct with the current protocols.

Handtevy is based on age-based dosages so there will be differences in dosing based on MI MEDIC cards.

HEMS will maintain a list of agencies that are using the Handtevy App.

Process for verification that application is up to date

1. Agency designee will obtain a pdf of current protocols from HEMS and provide to Handtevy
2. Protocols will be sent to Handtevy for upload a minimum of 48 hours prior to the implementation date.
3. Handtevy will make the changes and send the update to the agency designee for approval
4. Once approved by the agency designee, the application updates automatically.

QA Process

1. Agencies shall provide training to all staff on the use of the Handtevy application prior to implementation
2. Agencies utilizing Handtevy will conduct a QA of medication dosage errors for the 6 months preceding the implementation and the 6 months post implementation of Handtevy.
 - a. Pediatric patients
 - b. Controlled substances
3. QA results and improvement plan if needed will be reported to the MCA.

Note:

1. MI-MEDIC and Handtevy are both authorized by HEMS for use with approved protocols. Agencies will make sure that all dosing matches the MI-MEDIC cards.
2. For the purpose of quality assurance, providers should document in the ePCR narrative if they used MI-MEDIC or Handtevy for medication dose calculations.